

Terms & Conditions



1. For the duration of the licence period, rent, business rates, and service charges for Unit 225 at Chantry Place will be waived. The successful applicant will be required to sign a temporary licence agreement and may wish to seek independent legal advice at their own cost.
2. The winner will be responsible for all shop fit costs, including materials and professional labour. The unit is currently presented as a white box, with all utilities tested (electrics, water, fire alarm). The shop fit must meet an acceptable retail standard, including appropriate fixtures such as rails, counters, and display stands. Trestle tables and tablecloths are not permitted. Depending on the complexity of the installation, additional health and safety requirements may apply, and some works may need to be carried out outside trading hours to avoid disruption to other retailers and visitors.
3. You will be responsible for the following:
 - Shop fit costs
 - Public Liability Insurance
 - Wi-Fi, EPOS, and payment systems
4. A local design and print company, CIM, has generously offered to produce and install the shopfront logo vinyl free of charge.
5. The trading period runs from 1 July to 31 December (6 months). Once trading, you must operate a minimum of 5 days per week, including every weekend. Standard trading hours are:
 - Monday–Saturday: 9:00–18:00
 - Sunday: 10:30–16:30
 - Bank Holidays: 10:00–17:00
 - December Late Nights: 6 evenings
6. You must be willing to promote your business via social media, the Chantry Place website, and press activity. Applicants must be aged 18 or over.
7. You will be expected to follow the standard centre operational conditions
8. Launchpad timeline:
 - 19th March: Applications open
 - 9th April: Applications close
 - 15th April: Shortlist to 6 finalists
 - 22nd April: Pitches to the panel, down to final 2

2nd-4th May: Final 2 will have pop-ups in centre, voting begins

8th May: Winner is announced

9th May - 30th June: Shop refit in preparation for store opening

1st July: Official store opening, trading commences